



What to do in cases of domestic violence?

Englisch – English

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Offene Sprechzeiten:
montags, donnerstags freitags
von 9.00 bis 12.00 Uhr und
dienstags von 15.00 bis 17.00 Uhr

Weitere Termine nach Vereinbarung.

The person with whom you are living with under one roof – husband, friend or relative – has been abusive or threatening towards you. This situation is stressful and frightening for you.

If you need support and help, if you don't know what to do: We support you, regardless whether you want a separation or not.

The counselling Centre is an independent and international counselling organisation for women and girls only. It's our duty to keep everything confidential.

If you don't speak German please ask a female trusted person to give us a call in your name and to accompany you to the counselling. Some counsellors can speak English as well.

In case you are experiencing domestic violence please call the Police, dialling 110, to get immediate protection from the abuse.

The police is entitled to expel the abuser from your home for 10 days. During this time he is not allowed to return back. He must hand over the keys to the police and leave the home. To protect you from further violence the police will check, if the abuser obeys the eviction order. The police will issue a short report about the incident which will be given to you. Within this time period of 10 days you have the opportunity to think in peace about the next steps and your choices.

Use this time to talk to a person from the counselling centre for advice. The counselling is without charge and also - if you wish - anonymous

We will assist you also in case you want to place an express order for the allocation of your home. Furthermore you can apply for an order for protection. This order forbids the abuser to contact you, to harass you or linger in your near surroundings.

You decide, if you need the protection of a Women's Safe House despite these options. You can ask the police to accompany you and your children to the Women's Safe House.

Is your residence permit still dependent on your husband, by presenting the police report you may apply for your own residence permit. This will be granted, if you have stayed at least 2 years in Germany with your husband or if you are or going to become the mother of a child with a German citizenship. Is the period of 2 years not yet fulfilled, the Migration Office of the city will decide each case individually. You are entitled to Social Assistance without risking deportation.